

# WELCOME & BIENVENIDOS

## GUEST INFORMATION

Lobby Hours - Check Out - Bag Storage - Safe Internet - Water & Electricity - Housekeeping Laundry - Groceries - Hospital - Pharmacy Banking - Restaurants - Tours - Transportation and

"The World Famous"

# Corcovado National Park

Puerto Jimenez - Peninsula de Osa - Costa Rica info@cabinasjimenez.com --- (011) 506-2735-5090

# CABINAS JIMENEZ

We truly want your stay at Cabinas Jimenez to be fun, exciting, care free, comfortable & most of all.... memorable! We hope you find the information in this book useful & entertaining!

PLEASE COME & SEE US at the RECEPTION!!

8 am - 8 pm Everyday.....Todos los Dias!

We are here to help plan your adventures, offer tips, ideas and recommendations.

Please...let us know if there are any issues in your room or anything else, so it can be taken care of immediately – if we do not know there is a problem, we can't fix it.

Again....Welcome & Enjoy !!

## CHECK-IN

#### 12:00 pm

Welcome! If you are reading this, we know you have already checked in. As our Guests, we want you to know the reason we ask for your Passport information upon Check-in, is because we are required to, by law, for security reasons.

Costa Rica law requires that you either carry your Passport, or a copy of it, with you at all times. We are happy to provide you with a free photocopy of your passport and credit cards.

Just ask at Reception!

# CHECK-OUT 10:00 am

We realize that this is early for many of our Guests, but it is necessary for us to get your room Cleaned & ready for our next Guests. If you need a late Check-out, it is important that you let us know in advance. We promise to do our best to accommodate you.

IF, you are **LEAVING BEFORE** 8:00 am....

Please...leave the key in your room & close the door.

## PAYMENT INFORMATION

• ALL ROOMS ARE TO BE PAID IN ADVANCE - on ARRIVAL •
IF, you have not paid for your room, please visit the Front Desk to settle your account by 6:00 pm the day <u>BEFORE</u> you leave.

Dollars & Colones are accepted - Traveler's Checks are NOT.

Traveler's checks can be cashed at Banco National.

Most Major Credit Cards are accepted & an additional 6% fee, will apply. Debit Cards must have a Visa or MasterCard Logo.

### BAGGAGE STORAGE

Going to the Park? Another fabulous Adventure?....Need to leave your bags?...Don't carry what you don't need! We are happy to store your gear....FREE of CHARGE!!....But, You must let us know, in advance, that you will be leaving your bags with us....THEN, simply leave your PACKED BAGS & YOUR KEY in the room and close the door....We will take care of it for you!

## **ROOM KEYS**

Each room is issued one key at check-in. You are responsible for your room key. If you lose your key, a \$10 replacement fee will apply. (This is really a "pain in the butt fee." We only have one girl in town who makes keys & she frequently does not have a proper replacement!!)

#### **SMOKING**

#### .. NO SMOKING IS ALLOWED IN ANY OF OUR ROOMS ..

If, WE determine, you have been smoking in your room, an additional \$50 Cleaning fee will be charged. Please, just DO NOT DO IT.

Ashtrays are available outside, throughout the property.

## <u>ICE</u>

You can purchase ice at any of the grocery stores. The Spanish word for 'ice', is "hielo", pronounced "yea-lo" like 'yellow'. We do not have a commercial ice machine on site, but we are willing to provide you with what we can – Please inquire at the Front Desk.

## **TELEPHONE**

There are no public phones for personal use at Cabinas Jimenez. However, we are happy to place local, in country Calls on your behalf, to secure reservations for tours, or any other reservations that you need assistance with on your travels in Costa Rica.

#### HOUSEKEEPING

· Your Cabina is cleaned DAILY by Sandra, Zobeida y Katia ·

## We proudly participate in PROJECT PLANET!

#### Towels

If, you would like to participate in the Project Planet effort, just hang them up and use them again! If not, leave them on the floor.

#### Bed Linens

Bed linens are changed every two days, unless otherwise requested.

#### GRATUITIES

They are greatly appreciated by our staff...a little goes a long way!

## PERSONAL LAUNDRY

We do not offer laundry service for personal items at the hotel. However, there is a drop-off laundry service in town. Turn right at the first street past The Carolina Restaurant. Go to the end of the block and turn left...1/2 a block down on the left side is a sign. Hours are very liberal 4 they charge around 500 Colones per kilo.

#### INTERNET

If you have a laptop or other internet device, we have free Wi-Fi throughout our entire property (Hotel Only). There is no password, but, please keep in mind ... that this is a public network!

Some Restaurants also have free Wi-Fi.

## GENERAL SAFETY

Cabinas Jimenez, your "Home Away from Home", is a very safe environment & Puerto Jimenez is a safe town. You should not feel unsafe walking around town anytime of the day or night...However, just like anywhere to travel, we do have our 'troublemakers'!

Don't leave valuables unattended AND Lock your doors while out of your room.

### PUBLIC AREAS / QUIET TIME

The Lobby closes at 8 PM. Please respect your fellow Guests enjoying Cabinas Jimenez. Many of our Guests are going to bed very early and getting up very early for their adventures & travel.

## DRINKING WATER

The water in Puerto Jimenez is treated and safe to drink. Bottled water is available at all local groceries. We also have drinking water available in the Lobby from our water cooler – Please help yourself.

## ELECTRICITY / POWER

Power is 110v. Occasionally, we do lose power – it can last for a few minutes or several hours. We'll provide you with candles or other lighting in the event of a lengthy outage. Please see us in Reception.

## **SHOWERS**

Our showers are equipped with what are commonly referred to by locals as "suicide showers". The shower head is run on electricity to heat the water as it travels through the shower head. The water will get "warm", not hot. To set the hottest setting, switch the leaver on the shower head to the LEFT. The CENTER setting is cold, and the setting to the RIGHT is warm. Decreasing the water pressure coming through the unit will result in warmer water.

### THE POOL

WOW !!...We added a Pool in May of 2009...How cool is that!! Pool hours are what you make them. However, as stated before, please respect other Guests' privacy. The Pool is only 1 meter deep with seating along the back with Jacuzzi style jets. Please use care entering and exiting and NO DIVING!!!!!!...it would suck to spend the rest of your vacation in traction...or worse!

Enjoy – Have Fun – But Be careful

### **BICYCLES**

We have bikes that you can use....These are "around town" bikes. NO LOCKS are provided....Please do not leave bikes unattended!

#### KAYAKS

We have 9 kayaks for your use...at no additional charge. Kayaks may be used only around a HIGH TIDE .... Ask at Reception for the day's TIDE CHART! If you plan to kayak in the early morning... "high tide" permitting...PLEASE pick-up the oars 4 vests before Reception closes at 8:00 PM, on the night before!!!

DO NOT leave Oars or Kayaks on the beach outside the fence!

DO NOT drag the Kayaks on the Rocks or on the Beach!

#### THE BANK

There are 2 Banks in Puerto Jimenez. From the hotel, follow Main Street, past the Church...on the diagonal corners from each other.

Banco Costa Rica has 1 ATM – Banco National has 2 ATMs.

The ATMs can be "uncooperative" at times. Visa is preferred, however you may have luck with other cards. If, for whatever reason, you cards do not work, then, you will need to go into the bank & play the "musical chairs" game. IF THIS happens, you must...HAVE YOUR PASSPORT!!! Your Passport is the only identification that the teller will accept. Be prepared to lose an hour of your Vacation or 2 plus hours, if it is Monday!!

Bank Hours: Monday - Friday 8:30 AM - 3:30 PM

The ATMs are open until 10:00 PM every day & can sometimes run out of money...especially on Weekends or Holidays....so, plan ahead!

## GROCERIES & SUNDRIES

CORCOVADOBM is a "modern style" grocery, located on Main Street, one block past the Banks. Cash & Credit Cards accepted.

Hours: Monday – Saturday 7 am – 9 pm ... Sunday 8 am – 8 pm

SUPER 96 is the closest, about 4 blocks from the Cabinas. Take a right at Pizza Mail It – Then, it is one block down. Cash & Credit. Hours: Monday – Saturday 6 am – 9 pm ... Sunday 6 am – 8 pm

LIQUOR STORES ... One is on Main Street, a block past Carolina's Restaurant, on the left side of the street – Hours are at the whim of the owner, but closed on Sundays! The other is located on the side street just around the corner – Both are Cash Only.

The Corcovada BM & SUPER 96 also, have liquor, wine & beer!

BAKERY, or "Panaderia", is on Main Street, past the soccer field & just past the Police Station – Great Sweets & Breads – Cash Only.

## GRATUITY / TIPPING / PROPINAS

In our opinion, a gratuity is something extra, earned for a job "well done". In Costa Rica, however, you are obligated, by law, to pay a 10% gratuity every time you dine out, regardless of the "service"!!

There is no obligation to pay a gratuity to a Tour Guide,
Housekeeping or Hotel Staff, Taxi Driver, etc. However, if you
have enjoyed a Tour that was exceptional, your room was clean &
the Hotel staff went above & beyond, attending to your every need,
then by all means, please offer a gratuity....However BIG or small, it
is greatly appreciated & goes a long, long way on so many levels!

Plus ... it is GOOD KARMA!!

## HOSPITAL / DOCTOR / PHARMACY

There is no hospital in Puerto Jimenez or on the Osa Peninsula. The nearest hospital is in Golfito (not highly recommended). However, we do have a 24hr. Clinic that staffs Doctors, if you are in need of medical treatment, but it is limited in what they can do. They have NO X-ray or other modern equipment. They patch up minor bumps, bruises, cuts and treat other minor illnesses. For anything more serious, you will need to go to Golfito or San Jose. The Clinic is located at the end of the soccer field, turn right.

The Farmacia Hidalgo is located 1 block from Carolina Restaurant, across from the Liquor Store on Main Street. Some English is spoken and they can help with the minor needs, as well as, DIRECT you, if something is more serious. The Vet is also good, (no kidding!!) Hours: Monday – Saturday 8:00 am to 8:00 pm

## TRANSPORTATION INFORMATION

#### ~ AIR ~

NATURE AIR (www.natureair.com) & SANSA (www.flysansa.com) both fly regular routes between Puerto Jimenez and San Jose, along with many other destinations. We also have a local Charter air service to Corcovado NP and even San Jose! See us at Reception for details on booking flights.

### ~ RENTAL CARS ~

There are 3 Rental Car Agencies in Puerto Jimenez......Get a 4x4 !!

Toyota Rent a Car - www.toyotarent.com/locations/puerto-jimenez

Solid Rent a Car - www.solidcarrental.com

Alamo Car - www.alamocostarica.com

## COLLECTIVE TRANSPORT the "COLLECTIVO"

Matapalo & Carate / Corcovado NP

The "Collectivo" transport leaves promptly at the times listed below. Follow Main Street past the soccer field – go right at the 2<sup>nd</sup> Street. They also offer a great breakfast & are open for food at 5:00 am!

#### DEPARTURE

Morning: 6:00 AM Afternoon: 1:30 PM

Approximately - 1 hour to Matapalo 4 2 hours to Carate

#### RETURN from CARATE

Morning: 8:00 AM Afternoon: 3:30 PM

#### RETURN From MATAPALO

Morning: 9:00 AM Afternoon: 4:30 PM

ALL TIMES shown are 'approximate' – always confirm times when booking!

It is a JUNGLE out there 4 things can change...often daily!!!

#### BOAT "LAUNCHA" to GOLFITO

The Launcha, boat(s) to **Golfito** leave every morning at approximately 6:00am. The faster boats usually leave a little earlier so you should be at the pier no later than 5:45am. The next Launch is around 8:30am, then 11:30 and 3:00pm. There is NO CAR FERRY!

1/2 hr. 'fast' boats 3,000 colones — 1 hr. 'slow' boat 2000 Colones All boats depart from the public pier, across from our property.

#### LOCAL BUS

The local bus leaves from the side street before The Carolina Restaurant. You will see people lined up on the sidewalk!

The Bus to La Palma departs at 5 am, 5:30 am, 1pm, 2pm, 4pm & 6pm.

## BUS to SAN JOSE & SAN ISIDRO

The bus station is past the soccer field, turn right at Pizza Mail It, then go to the bottom of the hill ~ it is at the end of the street.

There is only ONE bus per day that goes directly to San Jose.

Departure: 5 am ~ Departure to San Isidro: 5am \$1 pm

## LOCAL TAXI SERVICE

Taxi Cabs here are RED, and they are usually easy to flag down, or are parked in front of The Carolina Restaurant. Rates are based on where you are going and are the same for every driver.

If you need a Taxi for a specific adventure, please let us know. Some of the drivers speak English 4 are also real fun guides!!

### SHUTTLE VAN SERVICE

We have a shuttle van service that at times, is not reliable. They have a convenient schedule to San Jose, as well as other destinations. The vans have A/C, and the trip includes 2 bathroom stops and a stop for lunch. See us in Reception for more details.

## DINING OUT

• Menus available in Reception •

#### The Carolina Restaurant

Breakfast ~ Lunch ~ Dinner ~ Full Bar ~ Cash & Credit

Past the soccer field, down 1 ½ blocks on Main Street. It's on the Right in center of the next block. Traditional Costa Rican fare and a little of everything! It's the center of activity, where you will see Locals, Tourists & Ex-Pats doing whatever it is, that one does, while in Puerto Jimenez!!

#### Pizza Mail It

Dinner Only - BYOB ~ Open 4 PM ~ Daily ~ Cash & Credit

Located close to the hotel, at the end of the soccer field. Traditional style Italian Pizza in an open air restaurant OR get your Pie-To-Go or delivered to your Cabina & enjoy chowing down, poolside with our extraordinary view !!

If, ordering delivery....TELL them YOURROOM #....It'll be quicker & hotter!!

#### The Palms Bar & Restaurant

Lunch ~ Dinner ~ Full Bar ~ Cash Only

25 meters from Cabinas Jimenez along the beach, a little of everything, at reasonable prices 4 special Sushi on Sundays!

#### Corcovado Marisqueria Seafood

Breakfast ~ Lunch ~ Dinner ~ Full Bar – Cash & Credit

Located across from the beach past the public pier with a blue awning. This can be a 'happening' place to watch the world drift by – big screen TV(s) for the Sports Fans – Fresh Seafood, nice portions and a lot of other options!

#### The Delfine Blanco

#### Lunch ~ Dinner ~ Full Bar ~ Cash & Credit

Past The Carolina Restaurant on Main Street, take next Left, it's the big Blue building on your Left...menu features an array of local favorites, as well as a few "Chinese" dishes with tasty Fried Rice 4 hearty Soups.

#### Restaurant Bar Delfines

#### Breakfast ~ Lunch ~ Dinner ~ Full Bar ~ Cash & Credit

Further along the waterfront, past Corcovado Marisqueria Restaurant, this is a rustic Beach Front bar & restaurant that features fresh seafood items in a Variety of ways, along with local favorites, Fish Tacos & nice omelets.

You cannot beat the view or location directly on the Golfo Dolce!

#### Il Giordino

#### Lunch ~ Dinner ~ Full Bar - Cash Only

On the waterfront just past the pier. An Italian array of flavors with fresh seafood, grilled meats and wine list ~ they can even do a special feast for you, if you want to plan ahead for a unique waterfront get-together with Friends!

#### Soda Thompson

#### Breakfast ~ Lunch ~ Dinner ~ Open 5 AM ~ Cash Only

Traditional Costa Rican "Soda", located in same building as the "Collectivo" transport to Matapalo and Carate. You can get an early morning, filling meal on the way to your next Osa adventure!

#### Soda Deya

#### Breakfast ~ Lunch ~ Cash Only

Take a right at Pizza Mail It, go to bottom of hill 4 turn Left, then walk down about 20 meters, it's on the Right. Another local favorite for Costa Rican fare, they've been known to have the Best Gallo Pinto in town! Deya, the owner, cook 4 waitress will serve a great big meal at a reasonable price.

## TOUR & ADVENTURES

More info in our Big Tour Book & Digital Photo Album in Reception

'La Sirena' Dolpin & Whale Adventure Boat Tours

Corcovado National Park

Mangrove Sunset Kayak Tour

Canopy Zip Line Tour

"Finca Koba" ~ The Chocolate Farm Tour

Matapalo Waterfall Hiking Tour

La Tarde Day Hike

Nocturnal (Night Walk) Tour

Orchid Garden Tour

Horseback Riding on the Beach

Surfboard Lessons & Rentals

Massages ~ Manicures ~ Pedicures



